

# NAVIGATION SYSTEM CORRECTIONS

Updated 2/26/2017 – Rev. 2.0

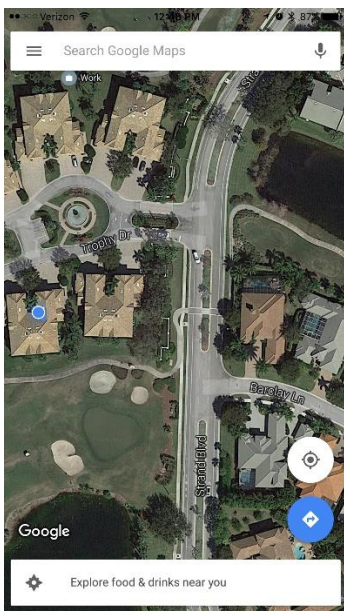
## Verify your home address is correct in the 911 system

Send an email to GIS@CollierSheriff.org, with your home street address, to verify it is in the Collier County 911 data base. Ask them to send you a map of your home location so you can verify that it is correct.

## Verify your home address is correct in Google Map

Open the Google Maps app on your iPhone or Android phone

Select the Menu in the upper left hand corner of the screen and select “Satellite” if it is not already highlighted



Scroll the map until your residence shows in the display

Touch the picture of your residence and hold your finger on the screen for 1 second

When you release your finger, Google Maps will display its address for your residence

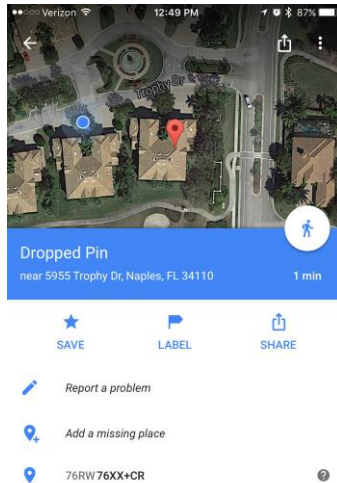


## There are 3 different scenarios:

1) If the address and location of your residence is displayed accurately then you do not need to do anything else

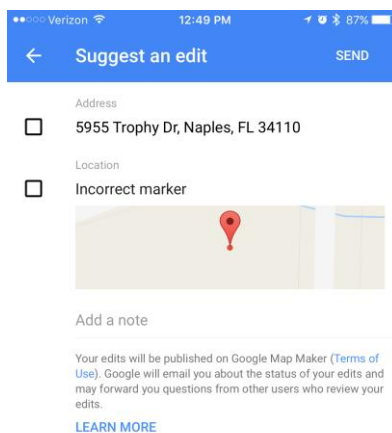
2) If Google Maps displays the wrong address for your residence.

Select the box at the bottom of the screen with the address displayed in it. A new window will open with several options.

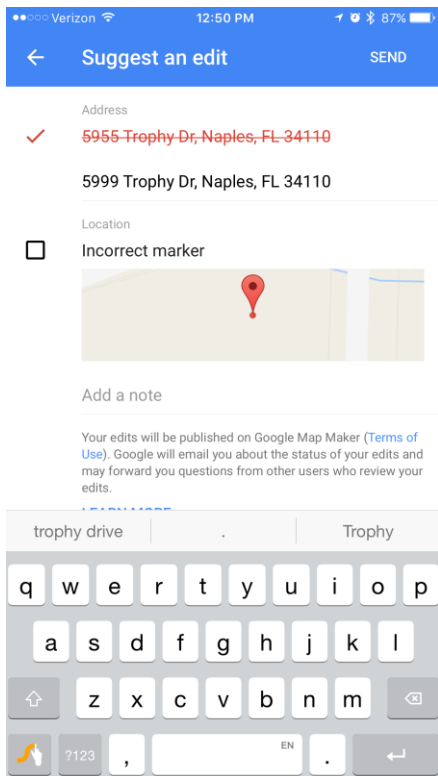


Select the “Report a Problem” Option. (You may have to scroll the screen up to see this Option.)

Then Select the check box for “Incorrect Address”



Type the correct address for your residence

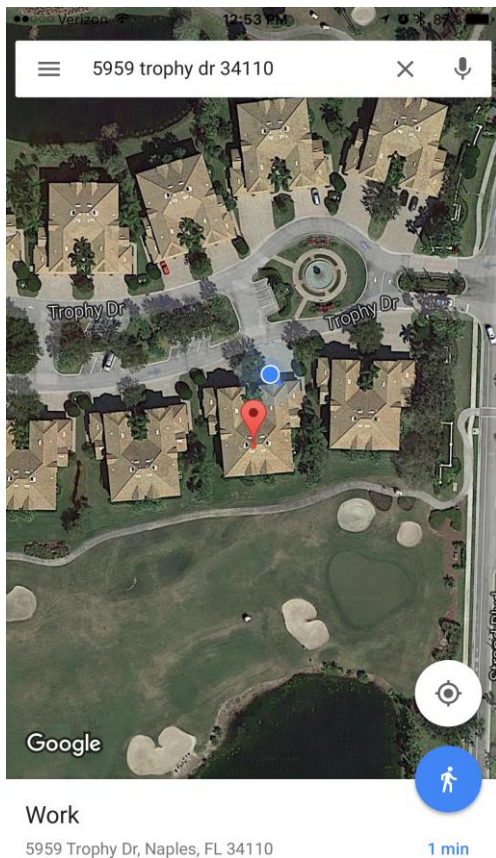


Select "Send" or "Done"

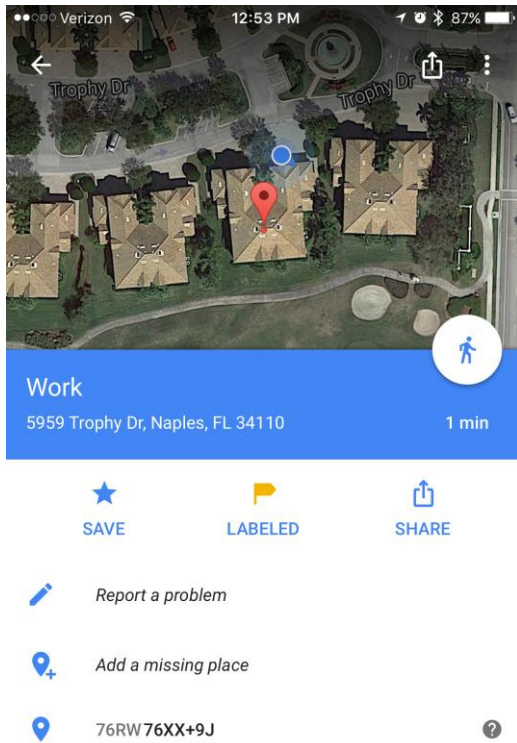
Wait 2 days and check that Google Maps displays the accurate address for your residence

### 3) If Google Maps does not display any address for your residence

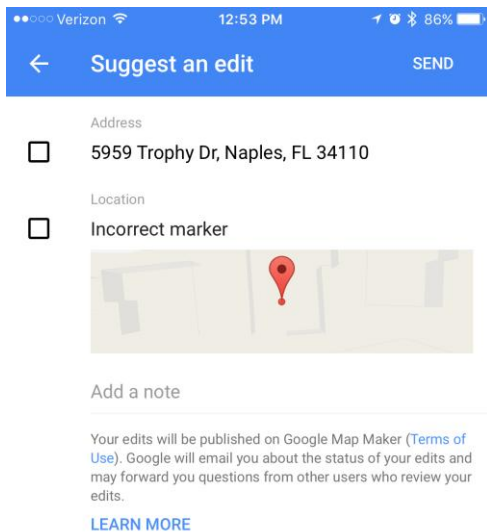
Type in your residence address and look where Google Maps displays a Red Pin market



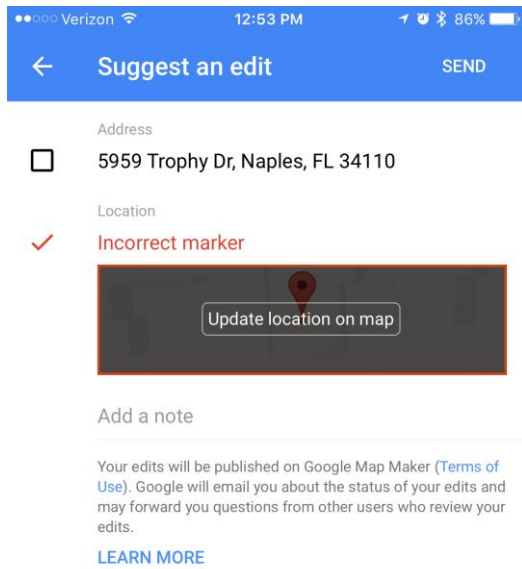
Select the box at the bottom of the screen with your address displayed in it. A new window will open with several options.



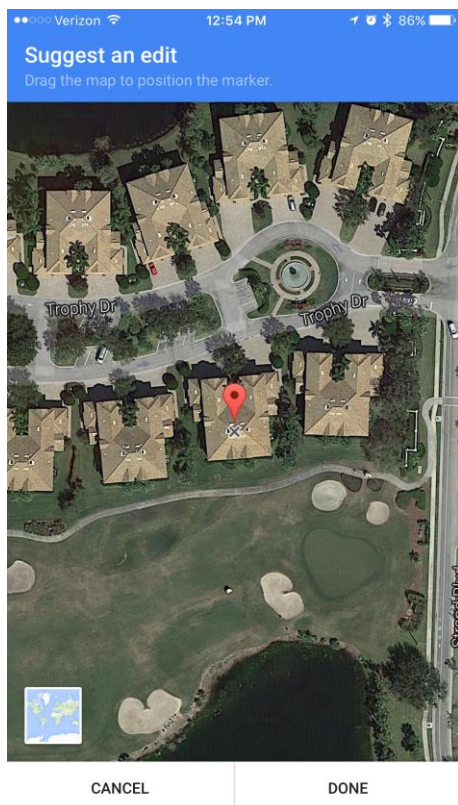
Select the “Report a Problem Option”. (You may have to scroll the screen up to see this Option.)



Then Select the check box for "Incorrect Marker"



Drag the map until the Red Pin is in the correct location for your residence



Select Done

Wait 2 days and check that Google Maps displays the accurate address for your residence